

**DATE: MARCH 27, 2020**

**TO: VALUED CUSTOMER**

**RE: PATTERSON DENTAL FINANCIAL ASSISTANCE | CUSTOMER PROGRAMS**

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As news of the COVID-19 pandemic continues to evolve, we at Patterson Dental realize that the coronavirus is touching all of us in the dental market in a very real way. Our hearts are with all our customers directly affected by this situation. Please know that we are here for you.

If you are facing financial distress due to the COVID-19 pandemic, please know Patterson has programs available to help you through this unprecedented time. Our team is committed to helping you alleviate your financial hardship and supporting you through this period.

**Programs available to assist our customers:**

- **Patterson Dental Merchandise/Supply Account Short Term Assistance Loans**
  - We have worked with a third-party finance company to design a program for our Patterson Dental customers that want to finance their Patterson Dental Merchandise/Supply balance and have a 3-month skip before the first payment is due. Balances as small as \$5,000 and as large as \$250,000 can be financed with this program.
  - Customers should complete the attached application and return to [mike@ileaseworks.com](mailto:mike@ileaseworks.com).
  - For questions about your Patterson Dental Merchandise balance please call 866-784-8662 or email [customerrequest@pattersoncompanies.com](mailto:customerrequest@pattersoncompanies.com).
  
- **Patterson Dental US BANK Credit Card Customers**
  - Patterson Dental has also worked with US Bank to support customers who have the "Patterson Dental Business Credit Card". Support will be on a case by case basis depending on the financial assistance needed during this critical time (such as fee waivers, minimum payment due and interest charge remedies).
  - Cardmembers needing assistance with their account are encouraged to call Cardmember Service at (866) 485-4545.
  - US Bank has also established an online resource: [usbank.com/covid-19](https://usbank.com/covid-19).

Your health and your practice's financial stability is important to us as we work together through this life disruption that is affecting us all. For additional information please visit The Patterson Dental Resource Center Coronavirus (COVID-19) <https://www.pattersondental.com/cp/covid-19>.